



### Degutopia Holiday Service- Customer copy

Customer name:.....

Number of degus..... Sex of degus.....

Names of degus.....

Date of arrival..... Estimated stay.....days

**CONTACT DETAILS:**

Home address:

.....

.....

..... Post Code.....

Home tel. number: Mobile number:

.....

Emergency contact number:

.....

*By signing below you confirm that you have read and agree with the terms in section B*

Customer's signature..... Date.....

~~~~~

*Degutopia use*

Deposit left £.....

Date of collection..... Supplementary payment received £.....

Degutopia deposit signature.....

Degutopia full payment signature.....



## Degutopia Holiday Service- Terms

B

- I, the customer, agree to leave the degus named in section A in the care of Degutopia for the arranged period.
- As the customer, you reserve the right to collect your degus sooner than expected, but you may lose your deposit.
- Degus may only have their stay extended if arranged in advance by the customer.
- Degutopia reserves the right to refuse extension of stay.
- A fixed charge of £1 per day for the care of 1-4 degus applies. The charge for the care of more than four degus is negotiable.
- The customer must provide Degutopia with details of all special requirements of the degus to be cared for, dietary or otherwise.
- Should a degu fall ill whilst in Degutopia's care, customers must understand that Degutopia will do everything they can to help the affected degu, and to inform the owners when appropriate.
- Degutopia may need to seek veterinary assistance in such cases of illness.
- The customer agrees that in an emergency, Degutopia may not be able to contact them prior to obtaining veterinary assistance or fees incurred.
- The customer understands that Degutopia will not proceed with any non-emergency veterinary care or related costs without first consulting them and obtaining their consent.
- The customer agrees to refund Degutopia for any veterinary costs incurred whilst in Degutopia's care, for which Degutopia will keep a record and receipts.
- The customer understands that in some rare cases, degus being cared for may pass away due to factors outside Degutopia's control, for which Degutopia cannot be held responsible.
- The customer agrees to pay a deposit of roughly half the total fee on the first day of the degu/s care.
- The customer agrees to pay the remaining sum on the day of collection.

*Please read through our terms carefully before signing section A. By signing, you confirm that you agree to these terms.*



**Degutopia Holiday Service- Degutopia copy**

Customer name:.....

Number of degus..... Sex of degus.....

Names of degus.....

Date of arrival..... Estimated stay.....days

**CONTACT DETAILS:**

Home address:

.....

.....

..... Post Code.....

Home tel. number: Mobile number:

.....

Emergency contact number:

.....

*By signing below you confirm that you have read and agree with the terms in section B*

Customer's signature..... Date.....

~~~~~  
*Degutopia use*

Deposit left £.....

Date of collection..... Supplementary payment received £.....

Degutopia deposit signature.....

Degutopia full payment signature.....